CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			**Description**				**Recommended Action**			
20030033	Diane M. Frazier	HQ	03/13/2003	Closed	03/14/2003	Emergency	RC	SMALL		
Change description of Completion Date			The 'Completion Date' description does not clearly explain whether it includes unexercised options or not.				Change the current definition for "Completion Date" in the NPMS to read:			
							The end date of the contract period of performance when all the work on the contract and all modifications thereto is scheduled for completion. Any unexercised options remaining on this contract are not reflected.			
20030032	Hieber, David, A	MSFC	03/10/2003	Closed	03/12/2003	Emergency	NONE			
IDGS content update			Update IDGS Clause content to reflect LARC center unique changes, and PIC 03-05				Perform content update			

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			
20030029	Hieber, David, A	MSFC	02/21/2003	Closed	02/26/2003	Emergency	RC	SMALL		
Clause Update			A new version of the content clauses used to build documents has been released. These need to be updated in the application, along with the logic. FAC 2001-12 PN 97-81 PIC 03-02				Update the clause and logic files within IDGS			

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030024	Allen, Laura J.	CC	02/06/2003	Closed	02/12/2003	Emergency	RC	SMALL		
PPDB Query Capability			PPDB Report Queries				Create the above query capability within PPDB.			

Create periodic reports, which captures the following:

Contractor performance by Center/Agency:
Average rating of all contracts
Average rating by evaluation category
Average rating by dollar value
Average rating by contract type
Average rating over time
Summary of contracts with ratings of 2 or lower
   By evaluation category
   Within any category

PPDB Summary Information

By Agency

Universe of contracts
Evaluation Period
Overall Average Rating
Average rating by evaluation category
  Quality
  Timeliness
  Price/Cost
  Other
Average rating by dollar value
  < $1M
  $1M - $10M
  $10M - $50M
  >$50M
Average rating by contract type
  Firm fixed price
  Cost Reimbursement
  Other
Average rating over time
  Current fiscal year
  Previous fiscal year
Summary of contracts with ratings of 2 or lower
Low scoring contracts by category
  Quality
  Timeliness
  Price/Cost
  Other

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

PPDB Report Queries

Create periodic reports, which captures the following:

Contractor performance by Center/Agency:
Average rating of all contracts
Average rating by evaluation category
Average rating by dollar value
Average rating by contract type
Average rating over time
Summary of contracts with ratings of 2 or lower (By evaluation category and/or
Within any category)

PPDB Summary Information

By Agency

Universe of contracts
Evaluation Period
Overall Average Rating
Average rating by evaluation category
  Quality
  Timeliness
  Price/Cost
  Other
Average rating by dollar value
  < $1M
  $1M - $10M
  $10M - $50M
  >$50M
Average rating by contract type
  Firm fixed price
  Cost Reimbursement
  Other
Average rating over time
  Current fiscal year
  Previous fiscal year
Summary of contracts with ratings of 2 or lower
Low scoring contracts by category
  Quality
  Timeliness
  Price/Cost
  Other

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			
20030023	Abu-Alrub, Ahmad	CC	01/31/2003	Closed	02/13/2003	High	DR	SMALL		
Vendor Upload Due Date Error			Vendor seeing deliverables marked as due from vendor_upload screen that have already been uploaded.				Modify logic to correctly identify due deliverables.			
			This CCR was generated on behalf of Sheila Varnado/SSC, ph # 228-688-1627 Trouble Ticket #TT0000389168							
20030021	Allen, Laura J.	CC	01/29/2003	Closed	01/30/2003	Emergency	DR	SMALL		
PPDB not saving COTR. (TT0000388807)			When the user tries to add or edit the COTR, it doesn't save the information and therefore, the COTR doesn't have access to that document. The COTR has a global logon account and has been able to access the system in the past.				Modify ppdb.cgi and make necessary changes to save the COTR information so that COTR can access the PPDB document.			

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			

| 20030020 | Hieber, David A. | MSFC | 01/29/2003 | Closed | 02/04/2003 | Emergency | RC | | | |
| Demo Center Not Usable | | | The center DEMO is not allowable in IDGS and creates errors when users have this center. It renders the application unusable. | | | | Alter the application to allow the DEMO center on the development and test machines only. | | | |

Customer Phone: 703-292-4590
Customer Name (Last, First):   Cierchacki, Irene
NASA Site Name or Offsite: Offsite
Customer E-Mail: iciercha@nsf.gov

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date Recommended Action
20030018	Davis, Vanessa L	CC	01/29/2003	Closed	01/29/2003	Emergency	DR	SMALL		

Incorrect data being displayed in pdws_LocateContract.cgi

Statement pulling data from PDWS is incorrectly selecting the Grant Officer's name instead of the COTR's name. This problem also exists in the CLU search because CLU was created from the PDWS look up.

Modify selection statement to select the correct data in the PDWS pdws_LocateContract.cgi script and in the CLU index.cgi search page.

TT0000388611 Diary:

1/28/2003 11:38:31 AM davisvl
closing ticket

1/28/2003 11:37:59 AM davisvl
Closing ticket by creating a 1620 to update the sql statement that pulls back the incorrect information. Notified Tim Elkins.

1/28/2003 11:34:26 AM poolekd
dispatched. Kris

1/28/2003 11:33:24 AM poolekd

-----Original Message-----
From: vanessa.davis@msfc.nasa.gov [mailto:vanessa.davis@msfc.nasa.gov]
Sent: Tuesday, January 28, 2003 11:00 AM
To: helpdesk.msfc@msfc.nasa.gov
Subject: Problem Reporting form submitted for NAIS

The following problem was submitted on January 28, 2003 11:00 A.M. from prod.nais.nasa.gov:

Customer Phone: 256-544-5494
Customer Name (Last, First):   Davis, Vanessa
NASA Site Name or Offsite: MSFC
Customer E-Mail: vanessa.davis@msfc.nasa.gov
Object Type: NAIS PDWS
IP Address: 128.158.162.229
Browser Type: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.0; Q312461)
Problem Description:

The pdws_LocateContract.cgi search page is displaying incorrect COTR information.

Submitted on behalf of Tim Elkins, found by Dwight Clark.

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

** New Assigned-to: poolekd

** New Maint Agency: CUSTOMER SUPPORT

1/28/2003 11:33:06 AM poolekd
The pdws_LocateContract.cgi search page is displaying incorrect COTR information. Submitted on behalf of Tim Elkins, found by Dwight Clark.

| 20030016
Update FACS data | Abu-Alrub, Ahmad | CC | 01/22/2003
FACS December data is available for uploading into NAIS | Withdrawn | 01/22/2003 | Emergency | RC
Upload FACS with December data | SMALL | | |

THIS CCR HAS BEEN WITHDRAWN. DO NOT NEED TO GENERATE A CCR FOR FACS UPLOADS.

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			**Description**				**Recommended Action**			
20030015	Davis, Vanessa L	CC	01/21/2003	Closed	02/07/2003	Emergency	DR	SMALL		
User not receiving notification on particular acquisition.			User reported that he had subscribed to a particular acquisition but did not receive a notification when Modification 4 was released on January 15, 2003. Tech team verified that the user had an active subscription to that modification's parent acquisition and determined that no one subscribed in that way received a notification. Tech team determined that the logic is incorrect in the statement used to select the list of users from the database that should receive notices for that particular type of subscription.				Correct the logic in the statement used to select the list of users from the database when processing that type of subscription.			
20030014	Abu-Alrub, Ahmad	CC	01/21/2003	Closed	01/30/2003	High	RC	SMALL		
Global Logon update			MSFC applications group needs changes made to Global Logon to support tighter integration.				Change code to integrate Global Logon with applications external to NAIS.			

Closed/Withdrawn CCR Report For   NAIS

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030012	Abu-Alrub, Ahmad	CC	01/16/2003	Closed	01/24/2003	High	DR	SMALL		
Vendor email notification error			Vendor receiving erroneous email notifications.				Fix code to correctly identify late deliverables			
			This ticket has been generated on behalf of Sheila Varnado at SSC, 228-688-1627, sheila.varnado@ssc.nasa.gov.							
20030010	Abu-Alrub, Ahmad	CC	01/15/2003	Closed	02/14/2003	High	RC	SMALL		
Provide a capability to view open NAIS CCRs			NAIS team members need the capability of viewing open NAIS CCRs.				Add SESAAS Open CCRs report link to NAIS Team Page (in the Systems block): http://www.msfc.nasa.gov/sesaas/nais/naisccr.pdf .			

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030009	Allen, Laura J.	CC	01/15/2003	Closed	02/26/2003	Emergency	RC	SMALL		
Include all applicable reports in the yearly SRS Delta Report			Currently, the yearly delta report shows only the two reporting periods selected from the dropdowns. For example, the delta report currently works like this: contract 1 submits a Sept. 2001 report and a Mar. 2002. If a yearly delta report is generated for the Sept. 2001 - Sept. 2002 timeframe, the Mar. 2002 report is not included in the report totals. The report should be modified to include the latest report for a contract when it falls within the reporting period selected for the delta report.				Modify the delta report to display the correct reports for a yearly timeframe.			
20030006	Allen, Laura J.	CC	01/13/2003	Closed	01/22/2003	High	RC	SMALL		
FBO/GRANTS Pilot database clean-up. (Re: TT0000384964).			NASA postings to the FBO Grants Pilot need to be deleted.				Need to contact the FBO POC (Paul Koenigsmark / 301-589-8246) to verify the userid and password for the FBO Grants Pilot web site so that the postings can be deleted.			

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030005 Host JPL-NMOProcuremnet site on NAIS server	Abu-Alrub, Ahmad	CC	01/09/2003 Currently the JPL-NMO Procurement site is hosted on the MSFC EC server. Because of the transition of NAIS from MSFC to SESAAS management, MSFC can no longer provide support for hosting other centers sites.	Closed	01/29/2003	Emergency	RC Host JPL-NMO Procuremnet site on NAIS.	SMALL		
20030001 Upgrade FAR/NFS Search to latest version of the FAR	Davis, Vanessa L.	CC	01/02/2003 NAIS has been notified that a new version of the Federal Acquisition Regulation is available.	Closed		Emergency	NONE Update the Federal Acquisition Regulation/NASA FAR Supplement (FAR/NFS) Search to FAR FAC# 01-11 using the files found at www.arnet.gov/far. This upgrade needs to be implemented in 3 business days.	SMALL		

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020035 MSFC PDWS Site Unique Cron Job	Abu-Alrub, Ahmad	CC	12/23/2002	Closed	02/14/2003	High	RC	SMALL		

Description: Prior to the implementation of IFMP Marshall data for the PDWS database was extracted from PROMIS. With the implementation of IFMP and retirement of PROMIS the Marshall data for PDWS comes from AMS via the AMS Extract and PDWS load utilities and large amounts of historical PROMIS data is not being loaded into the MSFC PDWS database.

The PROMIS historical data needs to be retained for reporting purposes and has been archived into an AMS/PDWS compatible format that preserves the integrity of the AMS/PDWS data.

Recommended Action: Modify the MSFC Cron procedure to load the PROMIS historical data into the PDWS database on a weekly basis. The AMS/PDWS load procedure deletes all records form the database and does a full reload every Friday evening. The delete portion of this full load will remove the historical PROMIS data. The MSFC Cron job should run weekly after the AMS/PDWS load has finished and it will reload the historical data into the database.

The Marshall load does not alter any records loaded by the AMS/PDWS process.

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020034 IDGS content update	Abu-Alrub, Ahmad	CC	12/19/2002	Closed	12/20/2002	Emergency	RC	SMALL		

Description: To bring IDGS up-to-date with latest NASA Procurement Notices. Also, LaRC unique clauses update.

Recommended Action: Follow established process of updating IDGS content

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020033	Abu-Alrub, Ahmad	CC	12/19/2002	Closed	01/03/2003	High	NONE			
Multiple notifications generated for same deliverable			User receives multiple notifications of the same data deliverable.				Correct logic to generate and send only one notice to user per deliverable.			
20020032	Allen, Laura J.	CC	12/11/2002	Closed	01/17/2003	Emergency	DR	SMALL		
The SRS Delta Report is displaying two entries for the same contract. (Re: TT0000381707).			The delta report should contain one line of information per contract but, if the contractor name is different from report to report, the information does not group together correctly.				Update the SRS data so that the contractor name matches the contractor name value in the PDWS. Priority Level of Emergency based on non-existant workaround.			

Closed/Withdrawn CCR Report For NAIS

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			
20020028	Abu-Alrub, Ahmad	CC	12/05/2002	Closed	01/29/2003	Medium	NONE	SMALL		
Grant access for PCL is not working			11 training accounts were generated by SSC for PCL training. The SSC superuser was unable to activate these accounts through the PCL Update Accounts process. The NAIS technical team granted access to the 11 acounts thru the PCL security table. Please, see attached e-mail.				Correct the PCL grant access process to allow the super user to grant access to PCL.			
			Ahmad, As superuser, I have been trying to activate the SSC training accounts. The activation process is not working. I go into Update Accounts, change the access type to Government, and click the Status box. Then I Submit the changes. After the submit, all that is returned to me is a blank page. When I check the status of the accounts afterward, their access is still None. Gay Irby/SSC							
20020025	Abu-Alrub, Ahmad	CC	12/03/2002	Closed	12/10/2002	High	RC	SMALL		
Update FACS with FY 03 data			The Financial and Contractual Status (FACS) needs to be updated with fiscal year 2003 data.				Update the Financial And Contractual Status (FACS) for fiscal year 2003 data on all NAIS servers.			

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			**Description**						**Recommended Action**	
20020024	Abu-Alrub, Ahmad	CC	11/29/2002	Closed	02/18/2003	High	DR	SMALL		
Correct Data mapping problems between PPDB and PPIRS			NAIS Past Performance DataBase (PPDB) data that is send to the US Navy for their Past Performance Information Retrieval System (PPIRS) is not very useful for the US Navy because it is missing information like the program title, contract effort description, and program description or effort.						Investigate all data mapping, verify with PPIRS POC, and correct any mismatches.	
20020023	Abu-Alrub, Ahmad	CC	11/29/2002	Closed	12/20/2002	Emergency	DR	SMALL		
Correct mismaches between AMS and PDWS fields			Some of the AMS extract programs contain fields that do not match PDWS loaders fields resulting in an erroneous data in PDWS database..						Coordinate with AMS technical support and correct the mismatches between AMS and PDWS data fields.	

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020019	Abu-Alrub, Ahmad	CC	11/25/2002	Closed	01/12/2003	High	RC	LARGE		
Reflect mid-range changes in EPS			Mid-range templates have been deleted, the policy change resulted in a major revision of EPS templates procedures.				Modify EPS to reflect policy changes for mid-range provisions. Please, see attachment for details.			

EPS TEMPLATE CHANGES

1. Midrange templates have been deleted. Midrange provisions will soon be deleted from the NASA FAR Supplement and EPS must reflect the changes. This policy change resulted in a major revision of EPS templates and procedures. Midrange procurements may be synopsized pending the change to the NFS by using the appropriate template but there are no longer any special Midrange templates. Various minor editorial and format changes were incorporated to make the EPS more user friendly.
2. The sole source templates have been combined.
3. The construction templates have been combined in a single template and the FAR "Site Visit" provision has been added.
4. There are now different templates for commercial and noncommercial synopses. The different thresholds and provisions dictated a different set of templates for commercial vs. noncommercial actions.
5. The statement "The provisions and clauses are those in effect through FAC 97-____ " has been deleted from all templates except the two combination synopses/solicitations. The statement is required in combination synopses/solicitations per FAR 12.603©(2)(iii) but it is not required in other synopses.
6. The statement "The DPAS Rating for this Procurement is DO-_____. " is deleted from all templates except the 2 combination solicitation/synopses. The DPAS rating will be included in the solicitation when posted. It is unnecessary in other than combination synopsis/solicitations.
7. A statement has been added to all templates except "Request For Information" and "Noncompetitive" synopses that requires all questions to be in writing. Text of the statement is:
"All contractual and technical questions must be submitted in writing (e-mail or FAX) to [Enter NAME OR BID DISTRIBUTION OFFICE] not later than _____. Telephone questions will not be accepted."

  The noncompetitive synopsis retains the statement that allows an option for oral questions:
 " Oral communications [are/are not] acceptable in response to this notice."
8. The links to the SF 1449 and the Commercial Item Representations and Certifications have been updated.
9. Numerous editorial revisions and updates have been made in the templates to update and/or improve the grammar, eliminate redundancies, and make the templates more user friendly.

Closed/Withdrawn CCR Report For   NAIS

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
							10. MSFC Provision 52.212-91, Late Quotations was deleted from the COMBO synopsis/solicitation templates based on comments from the Legal Office. A similar item that allows consideration of late quotations was inserted in its place. 11. In the Sources Sought template the reference to the NASA numbered note that gives the definition of "Commercial Item", was revised to reference the FAR definition. Changes to the FAR definition will not result in a need to update the template. 12. The statement "Any referenced notes can be viewed at the following URL: http://genesis.gfsc.nasa.gov/nasanote.html" was replaced with "Any referenced notes may be viewed at the following URLs linked below." The numbered notes are linked at the bottom of each synopsis so there was no need to post the URL.			
20020018	Abu-Alrub, Ahmad	CC	11/25/2002	Closed	11/30/2002	High	RC	SMALL		
IDGS content update			To bring IDGS up-to-date with latest NASA Procurement Notices. Also, LaRC unique clauses update.				Follow established process of updating IDGS content			

Closed/Withdrawn CCR Report For   NAIS

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020017	Davis, Vanessa L	CC	11/25/2002	Closed	12/04/2002	Emergency	NONE	SMALL		
Upgrade FAR/NFS Search engine to new version			NAIS has been notified that a new version of the Federal Acquisition Regulation is available.				Update Federal Acquisition Regulation/NASA FAR Supplement (FAR/NFS) Search to FAR FAC# 01-10 using the files found at www.arnet.gov/far. This upgrade needs to be implemented in 3 days.			
20020016	Abu-Alrub, Ahmad	CC	11/25/2002	Closed	12/05/2002	High	DR	SMALL		
Notices are not generated for delinquent deliverables in the Contract Deliverables System (CDS)			Users are not receiving e-mail notifications for delinquent deliverables, also the delinquent deliverables report does not include past due deliverables.				Modify CDS to generate e-mail notifications for delinquent deliverables and change the delinquent deliverables report to show past due deliverables.			

Closed/Withdrawn CCR Report For   NAIS

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			**Description**				**Recommended Action**			
20020015	Davis, Vanessa L	CC	11/22/2002	Closed	12/04/2002	Emergency	NONE	SMALL		
Update Federal Acquisition Regulation/NASA FAR Supplement (FAR/NFS) Search to NFS PN# 97-80.			Received notice from Cynthia O'Bryant/HQ that a new version of the NASA FAR Suppliment (NFS) is available.				Update the FAR/NFS Search engine using the files received from Cynthia O'Bryant.			
20020014	Abu-Alrub, Ahmad	CC	11/22/2002	Closed	01/17/2003	Medium	DR	MEDIUM		
PDWS loader does not run consistently			The loader for the Procurement Data Warehouse System (PDWS) does not run consistently. Sometimes, extracted AMS data does not get loaded into PDWS.				Investigate the problem and correct.			

Closed/Withdrawn CCR Report For NAIS

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			
20020013	Allen, Laura J.	CC	11/20/2002	Closed	12/05/2002	Emergency	NONE			
User receiving misleading error messages.			User reported that she is receiving "Non-Minority Percentage is Invalid" error, when entering zero as a percentage value (re: TT0000378761), and that she is receiving and error message which does not identify the fields that are incorrect (re: TT00003788760).				1- Modify the system to allow a zero to be input as the non-minority percentage value. 2- Modify the system to identify the fields that are incorrect.			
20020010	Abu-Alrub, Ahmad	CC	11/20/2002	Closed	12/04/2002	Emergency	NONE			
Install GNU Diffutils			Installing the GNU Diffutils software on NAIS servers is necessary to demonstrate some of the new features for the Interim Document Generation System (IDGS) at the NAIS monthly VITS on Thursday 11/21/02.				Install GNU Diffutils 2.8.1 and GNU Patch 2.5.4 on the dev and the test servers.			

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020008	Abu-Alrub, Ahmad	CC	11/18/2002	Closed	11/30/2002	Emergency	NONE	SMALL		
Incorrect Due Dates			Due dates are inconsistent on deliverables. See attachment.				Modify CDS to generate the correct deliverable due date on all notices.			

11/18/2002 10:38:07 AM tingljl
----Original Message-----
From: Davis, Vanessa
Sent: Monday, November 18, 2002 10:36
To: 'helpdesk.msfc@msfc.nasa.gov'
Subject: ticket #378127

-----Original Message-----
From: Gay Irby [mailto:gay.irby@ssc.nasa.gov]
Sent: Monday, November 18, 2002 8:53 AM
To: Nais Support
Subject: CDS

I received an email with the following text notifying me to review a CDS
document that is due on Dec. 1 of 2001.

The following report needs approval:

Contract: NAS13   650
Report: Plan, Document and Records Management Program
Frequency: Quarterly
Due Date: 12/01/01

Uploaded by: Shari V Pettis
Company: Lockheed Martin

https://prod.nais.nasa.gov/cgi-bin/cds/cds.cgi

When I follow the link, I am given the same document for review however
the document shows a due date of March 1, 2002.

Dana Matherly, who is COTR for the contract, is also receiving notices
on this document. Attached is the text from the message he receives.

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

The following report needs approval:

Contract: NAS13   650
Report: Plan, Document and Records Management Program
Frequency: Quarterly
Due Date: 03/01/02

Uploaded by: Shari V Pettis
Company: Lockheed Martin

https://prod.nais.nasa.gov/cgi-bin/cds/cds.cgi

I have not yet approved the document; wanted to give you a chance to
look at it.

Gay
** New Assigned-to: tingljl

** New Maint Agency: CUSTOMER SUPPORT

11/18/2002 10:40:41 AM tingljl
DISPATCH TICKET TO NAIS..........JENNIFER

** New Assigned-to: NAIS

** New Maint Agency: NAIS (A/W)

Notification sent to NAIS: TT0000378127 has been assigned to you.

Notification sent to gay.irby@ssc.nasa.gov:
TT0000378127 status has changed to Vendored. Please contact the NISC at
256-544-HELP option 0 if you have additional questions.

11/18/2002 11:10:51 AM AR_ESCALATOR
Ticket Escalated at level 1 to for Maint. Agency NAIS (A/W)

11/18/2002 11:11:31 AM suddejw
This Ticket has been acknowledged

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020007	Ahamd Abu-Alrub	CC	11/18/2002	Closed	02/07/2003	High	NONE	SMALL		
Integrate the Feedback Central into NAIS applications.			The NAIS applications need to be integrated with the Feedback Central system.				Task is in progress, generate standard 1620 to reflect this task. Integrate all NAIS applications into NAIS Feedback Central, test and deploy into production.			

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			
20020006	Ahamd Abu-Alrub	CC	11/18/2002	Closed	12/10/2002	High	DR	SMALL		
Correct ARC's links in VPO			VPO links at Ames Research Center (ARC) do not work because they contain an error within the url. Please, see attachment.				Change all links that begin with "prod-mpo" to "server-mpo".			

-----Original Message-----
From: Joanne Comstock [mailto:jcomstock@mail.arc.nasa.gov]
Sent: Wednesday, November 13, 2002 1:19 PM
To: Nais Support
Subject: Fwd: Re: VPO Links

I just wanted to draw your attention to some links that aren't working. I wanted to make sure what the problem was on this end before contacting you. After talking to Larry Reeve, it seems that the VPO links to ARC examples aren't working because they contain an error within the url, and I'm going to ask you to make a correction.

All links that begin with "prod-mpo" must be modified to "server-mpo" -- the rest of each link is fine the way it is. For example:

Under the Contract Administration section, when selecting ARC's sample checklist under "Post Award Conference Report" the system tries to launch to http://prod.nais.nasa.gov/cgi-bin/vpo/vpo_frame.cgi?anchor=131&url=http://prod-mpo.arc.nasa.gov/services/proc/mbexamples/postaward.html

You get an error message because of the "prod" segment of the ARC url. When "prod" is changed to "server" then the link is good. I know there are several ARC examples that don't work because of this. We'd really appreciate it you would add this to the queue and make the fix. Please contact me if you have any questions.

Thanks much,
joanne

Date: Wed, 13 Nov 2002 10:43:30 -0800
To: Joanne Comstock <jcomstock@mail.arc.nasa.gov>
From: Lawrence Reeve <lreeve@mail.arc.nasa.gov>
Subject: Re: VPO Links

http://server-mpo.arc.nasa.gov/services/proc/mbexamples/postaward.html

CCR # Title	Initiator	Installation	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

Larry,

As you can see from the message below, we seem to be having some trouble with our VPO links. Each one that isn't working has a link to this address: http://prod-mpo.arc.nasa.gov. Is this still a good address, or does VPO need an update?

Thx, joanne

X-Sender: dmmorrison@mail.arc.nasa.gov
X-Mailer: QUALCOMM Windows Eudora Version 4.3.2
Date: Wed, 13 Nov 2002 09:39:22 -0800
To: pwilliams@mail.arc.nasa.gov
From: Dee Morrison <dmmorrison@mail.arc.nasa.gov>
Subject: Post award conference checklist
Cc: jcomstock@mail.arc.nasa.gov

Pat,

for whatever reason the VPO still isnt' working. Attached is the post award conference checklist. Please reciew & update/tailor to meet your requirement.

http://server-mpo.arc.nasa.gov/services/proc/mbexamples/postaward.html dee

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Lawrence Reeve
lreeve@mail.arc.nasa.gov
650 604 4529

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Joanne A. Comstock
Contracting Officer

Phone: 650.604.6038
Fax: 650.604.3020
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NASA Ames Research Center
Mail Stop 241-1
Moffett Field, CA 94035-1000

http://www.arc.nasa.gov/

CCR # Title	Initiator	Installation	Initiation Date Description http://procure.arc.nasa.gov	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020005	Ahmad Abu-Alrub	CC	11/18/2002	Closed	12/05/2002	High	NONE	SMALL		
Generate Process Flow Diagram			To baseline the Interim Document Generator System (IDGS) and assist centers in understanding IDGS and its content management, it is necessary to generate process flow diagram and other documentation.				Generate a detailed process flow diagram and the necessary documentation for IDGS.			
20020003	Ahmad Abu-Alrub	CC	11/07/2002	Closed	02/13/2003	High	RC			
Transition NAIS Help Desk to NISC			Transition the NAIS Help Desk to the NASA Information Support Center (NISC).				Provide NISC with applications names and acronyms, establish notification procedures and escalation, change references of NAIS Support to NISC in all NAIS pages.			